WS-03478A-12-0307

ORIGINAL ARIZONA CORPORATION COMI



UTILITY COMPLAINTERORM

Investigator: Scott Friedson

Phone in 31 P 12: 56

Fax:

Priority: Respond Within Five Days

Opinion

No. 2013 - 108151 DOCKET CUNTRUL

Date: 1/30/2013

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Earl D.

Smith

Account Name:

Earl D. Smith

Home:

Street:

Work:

City:

Yuma

CBR:

State:

ΑZ

Zip: 85367

<u>is:</u>

Utility Company.

Far West Water & Sewer, Inc.

Division:

Sewer

Contact Name:

Contact Phone:

JON 3 1 2013

DOLS I . DBY

Nature of Complaint:

1/30/13

Arizona Corporation Confirmation

December 28, 2012

Arizona Corporation Commission Consumer Services Section 1200 West Washington St. Phoenix, Arizona 85007

RE: Docket# WS-03478a-12-03-07 Far West Water & Sewer, Inc.

Gentlemen:

Several years ago, a hearing was held by The Commission in the Yuma Foothills area when Far West Water & Sewer filed a ridiculous request for rate relief. It appears the same thing is happening again, but now the hearings for the above filing are scheduled to be held in Phoenix, 200 miles from Yuma. This will limit the number of participants to this hearing/decision making process as many cannot make the trip.

The hearings should be public and in the Yuma Foothills area, giving those customers who are affected by this proposed increase an opportunity to be heard.

The Commission should note that the "facts and figures" presented in this filing were not gathered by an independent auditor, but by Far West Water & Sewer's hired consultant, who would, of course, exhibit a prejudice for the company. Please see the enclosed petition for additional facts relevant to this filing.

The Company desires to have their customers pay for the development of the Las Barancas Addition and other properties of The Company, as their system is not adequate to accommodate them at this time.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

The customers of The Company are paying a fair rate. As most of them are "snowbirds", the sewer system is not used during the summer by many, but the sewer charges continue. This results in relieving the system of a great deal of expense during those months, significantly lowering the per gallon cost incurred by Far West Water and Sewer.

In conclusion, it would be most beneficial to the customers of Far West Water & Sewer if the hearing were held in the Yuma Foothills Area, as it was in the past

Signature Earl D. Smith *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Entered for the record and filed in docket no. WS-03478A-12-0307. CLOSED. *End of Comments*

Date Completed: 1/30/2013

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